

What Is Extent of Excavation (EOE)?

UDig NY's Extent of Excavation (EOE) policy specifies the amount of work that may be included on a single Location Request. EOE is updated periodically to align with current technology and industry needs. This document shows the EOE update that went into effect on February 16, 2026, side-by-side with the previous policy language.

Previous Policy Language	Policy Area	Updated Policy Language
<p>An excavation notice shall consist of a contiguous work site within a block or within 500-ft, whichever is greater. This includes the side of a road, in a field, in the median of the highway, or anywhere the work is continuous. The dig site can also extend around the corner of a block for a distance not to exceed 500-ft.</p>	<p>Continuous Work</p>	<p>Continuous work shall be limited from intersection to intersection, measured from the center point of the intersection (the point where the centerlines of the intersecting roadways meet) to the center point of the next intersection. Continuous work shall not exceed more than one block (cross street to cross street) or one-quarter (1/4) mile (1,320 feet) per location request. Any continuous work exceeding one-quarter (1/4) mile that cannot be separated by cross streets must be submitted in one-quarter (1/4) mile segments as multiple location requests. Any work on adjacent streets needs to be placed on a separate Location Request.</p>
<p>Soil borings can be entered crossroad-to-crossroad (or reference marker to reference marker), as divided by each side of the road. Therefore, if you are working on the north AND south sides of Elm Street between Pine and Oak Streets, you will have to enter one location request for the north side of Elm Street and another for the south side (between Pine and Oak). However, if you are doing several soil borings on one property, all the borings can be entered on one location request.</p>	<p>Soil Borings</p>	<p>Soil borings taking place at a single address can all be placed on one Location Request, regardless of number of soil borings. If soil borings are taking place at different parcels, you will need one ticket per soil boring property.</p>
<p>Signs can be entered as three signs per ticket. They do not have to be consecutive; however, they do have to be broken up per side of the road. They should follow the original EOE policy of "block to block or 500-ft whichever is greater" for each excavation requested. Please remember, in most cases no more than three signs will be allowed per location. The exception for the 3 sign posts per ticket procedure would be when you are working on any state routes and/or interstates. If you are working on either of these types of roads, you may put as many signs as you want on one ticket, but the ticket must be reference-marker to reference-marker or crossroad to crossroad. So, if you are placing 15 signs between reference marker 1512.3 and reference marker 1513.3 on NY RT 176, it would be acceptable to put all of this information on one ticket. However, if you are installing 5 signs on Jones Ave. in the village, you would need 2 separate tickets (3 on one ticket; 2 on the last ticket).</p>	<p>Signs</p>	<p>Sign installation or removal shall be limited to three signs per ticket. They do not have to be consecutive; however, they do have to be broken up per side of the road. The exception for the three (3) sign posts per ticket procedure would be when you are working on any state routes and/or interstates. If you are working on either of these types of roads, you may put as many signs as you want on one ticket, but the ticket needs to follow the continuous work guidelines of intersection to intersection, measured from the center point of the intersection (the point where the centerlines of the intersecting roadways meet) to the center point of the next intersection, not to exceed more than one block (cross street to cross street) or one-quarter (1/4) mile (1,320 feet) per location request.</p>

Previous Policy Language	Policy Area	Updated Policy Language
<p>Utility pole excavations (pole placements, installs, anchors, etc.) can be placed on ONE location request, including up to three poles per ticket. In other words, as long as the poles are contiguous, up to three poles can be placed on the same ticket; regardless of house numbers, pole numbers or which side of the street the poles run (i.e. pole 12506-2 (east side), 12508-1 (west side), 12510-2 (east side)). However, the original EOE policy of “block to block or 500-ft whichever is greater” for each ticket still applies. If two poles are on the west side of an intersection and the next one is on the east side of the intersection, you would need two separate tickets (one ticket for the 2 west side poles; one ticket for the 1 east side pole).</p>	<p>Poles</p>	<p>Pole installation, replacement, or removal shall be limited to one (1) pole per location request. Exception: Multiple pole installations, replacements, or removals on one parcel can be placed on the same Location Request. Corresponding anchors to their respective poles can be on the same Location Request.</p>
<p>Intersection work may be included as part of a continuous work request or address-based locate request.</p>	<p>Work at an Intersection</p>	<p>Work at an intersection can be called in on one Location Request for the entirety of the intersection, including up to 50-feet down adjacent streets as measured from edge of pavement/curb. All work on adjacent streets that exceed that 50-ft should be placed on a new Location Request.</p>
<p>If the work is being done at a property (house, business, vacant lot), you must enter a location request for each individual property, even if the properties are side by side.</p> <p>For example, if someone is installing service lines to addresses 35, 37, 38, and 51, individual location requests will need to be created for houses 35, 37, 38 and 51. Each address will receive a separate ticket number since the excavator will be “picking up shop” and moving from address to address.</p>	<p>Work at a Single Address</p>	<p>No change. Excavation at a single address shall be limited to the area reasonably necessary to complete the work as described.</p>
<p>If you have a single address at which you are planting several trees, you do not need a separate ticket for each tree. The address serves as the “work site.” Therefore, if you are planting 10 trees at house #23 Smith Street, all of the work can go on one ticket. If you are installing 8 trees on a street at different locations (e.g., 5 trees on the north side and 3 trees on the south side), you will need a separate ticket for each location. Again, this is known as “picking up shop.” The location requests will also need to be divided by using the EOE rules. If you DO NOT have any addresses, you must enter one ticket for each tree.</p>	<p>Trees</p>	<p>No change. Excavation at a single address shall be limited to the area reasonably necessary to complete the work as described.</p>
<p>Location requests must reasonably define the excavation area and not be excessive in size.</p>	<p>General Limitation</p>	<p>Location requests must clearly define the excavation area and comply with the maximum extent limitations defined in this policy. Locate requests exceeding these limits may be rejected and require resubmission.</p>



Want to learn more? Sign up for a free virtual EOE training from UDig NY’s Web Services Team. Visit

UDIGNY.ORG/events

or scan the QR code to view upcoming sessions.